

# How to cope with Results Day & Clearing

## HA will not be open on Results Day

The HA Clearing Support Line is here to help with your questions or concerns.  
Read on for full information.



# Results Day Timetable Thursday 13 August

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**8am** UCAS start sending emails to confirm places and UCAS Track updates

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If you don't get the grades for your Firm or Insurance choice, you'll be automatically entered into Clearing

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By **8.30am** you'll receive your results by email from HA. Please check carefully the letter from the Data & Exams Manager, Ms Hrabankova for details of how to access your encrypted results

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HA Clearing Support Line opens at **8.30am**; we'll be on hand with expert advice all day. Follow the instructions overleaf to speak to us

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Not got the grades you needed? Log into UCAS Clearing now and use the search tool to start looking for courses

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Create a list of places that you are interested in and start ringing/emailing university clearing teams to find out who will make you an offer. Aim to have at least three or four verbal offers in place by 2pm

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**1pm** if you have a verbal offer from a clearing university, UCAS Track will now allow you to add your choice

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**2pm** HA Clearing Support Line closes for the day; you should have a good idea of your options by now, so you can make your final decisions

# Using the HA Clearing Support Line to help with decisions on Results Day

- If you would like our help with Clearing, you need to email [Y13results@hammersmithacademy.org](mailto:Y13results@hammersmithacademy.org) and someone from the Careers or Sixth Form Team will call you back, either on Teams or your phone.
- Your email should include your full name, short explanation of your query and your phone number.
- Your email will be logged by Admin and a member of staff will call you (please make sure you are logged into your school MS Teams account on a computer or phone).
- We will keep a note of our conversation so that if you email again for further help, the details will all be there.



# Queries about exam results



**The Y13results email address is for Clearing help.**

If you have any queries about exam results, you should email Data & Exams on [datateam@hammersmithacademy.org](mailto:datateam@hammersmithacademy.org).

Please check the information about remarking etc that you have received from Ms Hrabankova before emailing!

## 5 Top Tips for Clearing

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On results day your priority is to find a university place through Clearing. You can worry about things like remarks and retakes later, and you can of course reject any place accepted through Clearing if you change your mind.

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Clearing opens on 2 July; you can start researching alternative universities and courses so that you're prepared for Results Day.

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Make a list as you research, and note down things that are important to you to help you make your choice on the day.

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Think laterally about courses that are similar to your initial choices, and don't be restricted by what you've studied at A Level.

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Practice talking to an imaginary admissions tutor on the phone before Results Day so that you feel confident to sell your academic achievements and are able to express enthusiasm for a course.

# Use your time effectively on Results Day



You may not have got the grades you wanted, but Clearing is a really great way to get a place at a good uni. Thousands of UK students find places every year on Results Day.



Once you have your results, you need to get started quickly, places are limited. You can contact as many universities as you like, and receive verbal offers from several. If a uni makes you an offer, they will give you a course code, institution code and time period to respond (normally 12 – 48 hours).



If you don't have a place, a 'See matches' button appears in Track. This offers your top 50 course matches and you can click to register your interest in the courses and they *may* call you direct. You don't have to accept their offers.



Once you have decided which offer to accept (either from See matches or your own calls), enter the details on UCAS Track using the 'Add a clearing choice' button. This button will only appear in Track around 1pm on Results Day. You can only enter one choice, and you must have a verbal offer from the university.

# Positive problems?

Changed your mind or done better than expected? If you have a Firm place but want to change to university, you can release yourself into Clearing, by using the 'Decline your place' button. Please talk it through with us first, email us at [Y13results@hammersmithacademy.org](mailto:Y13results@hammersmithacademy.org)

Want to stay at the same university, but swap course? Call them up on their Clearing number to check if they'll agree.

# We're here for you!



- We know that some people take a bit of time to think things over. You can continue to email your queries to the HA Clearing Support Line after Results Day; we'll keep checking in and respond to everyone in time.
- If you want to talk to us about apprenticeships, we can do that too – but on Results Day we'll focus on UCAS as the timings are important.
- Please don't panic, there is always going to be a solution that will work for you – it may not be your first choice, but it will end up being the right choice for you.